

Issue 125: INSIDER'S EDGE: New Feature in the Worker Portal

A recent update permits Worker Portal users to search a household's Application History and view critical information, such as:

- **Eligibility History**, including federal poverty level (FPL), coverage group, coverage begin and end dates, and enrollment type information;
- **Demographic History**, such as address fields; and
- **Income History**, including yearly/monthly income details and income verification status.

In addition to displaying information on the Application ID searched, the Application History Screen will also display other completed applications for that household.

Viewing Application History

To search by Application History, log into your Worker Portal account on Maryland Health Connection. Next, go to "Account Home" by clicking in the upper right hand corner of the screen or by clicking on the "Account Home" tab. Then, click on "Application History" at the bottom of the "Quick Links" menu on the right side of your screen (circled below).

maryland health connection™

Welcome Oogie Boogie Logout

Account Home Document Search Application Search Financial Management Plan Management MPI Administrator

Work Item Inbox

There are 0 items in your Inbox.

You have 0 items **Assigned.**

You have 0 items **On Hold.**

You have 0 **Overdue** items.

Quick Links

- Create New User Account
- Create New Application
- Manage Work Items
- Reports Management
- Manage Reference Tables
- Change Account Settings
- Certificate Management
- Application History**

Get Work Items Open Work Item

Once you have searched for an application, a screen showing Eligibility, Demographic and Income History information will display.

Application# **1234567** **View History**

Eligibility History

Applicati	MPI#	First Name	Last Name	App. Date	App Statu	Sel Aptc	Adj Aptc	CSR	FPL	Cov G	Cov	Cov St Dt	Cov End I	Enrollment Ty	Plan Name	Carrier
1234567	9876543219	DANNY	SKELLINGTON	10/19/2015	Completed	0.00	0.00		16	P07	M	10/1/2015	9/30/2016	Medicaid		
1234567	9876543219	SALLY	FINKELSTEIN	10/19/2015	Completed	0.00	0.00		16	F05	M	10/1/2015	9/30/2016	Medicaid		
1234567	9876543219	ZERO	SKELLINGTON	10/19/2015	Completed	0.00	0.00		16	P07	M	10/1/2015	9/30/2016	Medicaid		
1234567	9876543219	JACK	SKELLINGTON	10/19/2015	Completed	0.00	0.00		16	F05	M	10/1/2015	9/30/2016	Medicaid		

Demographic History

Application	MPI#	First Name	Middle Name	Last Name	Address 1	Address 2	City	County	State	Zip Code	App. D
1234567	9876543219	DANNY		SKELLINGTON							07/10/2015
1234567	9876543219	SALLY		FINKELSTEIN							8/10/2015
1234567	9876543219	ZERO		SKELLINGTON							8/10/2015
1234567	9876543219	JACK		SKELLINGTON							8/10/2015

Income History

Application	MPI#	First Name	Last Name	Yearly Inco	Monthly In	Income Type	Income For	Eff. Start Date	Eff. End Date	Verification Stat
1234567	9876543219	JACK	SKELLINGTON	3,999.96	333.33	2016	CurrentMonth	09/01/2015		Verified
1234567	9876543219	JACK	SKELLINGTON	3,999.96	333.33	2016	CurrentMonth	09/01/2015		Verified

Pretty, neat right? Questions? Send them to dhmh.medicaidmarge@maryland.gov.